

# Camp Financial Assistance Frequently Asked Questions

**DISCLAIMER:** Please note that when you apply for Camp Financial Assistance, you will receive an email from GSCWM with your attached Camp Financial Assistance application and details regarding additional documentation that must be provided. If you do not submit your completed Camp Financial Assistance application within two weeks, you will be moved to the waitlist for your chosen session until your completed application has been received.

## • When does the Camp Financial Assistance application process begin?

 Camp registration opens in early January and you can begin submitting Camp Financial Assistance applications when you register your girl for camp.

#### Who can I contact if I have questions?

To reach a member of our staff please email <a href="mailto:campforms@gscwm.org">campforms@gscwm.org</a> or call 413-584-2602 or 508-365-0115

# • How many weeks am I eligible to receive aid for?

 Pre-season financial assistance awards are limited to providing financial assistance for one session per camper.

#### • How is eligibility determined?

 Eligibility for camp financial assistance is determined by a complete and accurate financial assistance packet which includes formal documentation of annual income and any additional income sources. In addition families will need to provide a completed camp financial assistance (FA) form.

### • Where can I access the application documents?

 The camp financial assistance form can be found on our website <u>www.gscwm.org</u> under the Camp header.

#### • What is included in the application?

- The camp financial assistance application includes the following:
  - Account creation and registration through Camp Doc
  - Camp financial assistance (FA) form
  - Documentation of annual income and any additional income sources

#### How do I create a Camp Doc account?

 To create a Camp Doc account for your camper, please visit <a href="https://app.campdoc.com/!/home/auth/login?r=gscentralwesternmas">https://app.campdoc.com/!/home/auth/login?r=gscentralwesternmas</a>

#### How long from the date of submission will I receive a response?

- You can expect to receive a response within four weeks of the submission of a completed camp financial assistance application packet.
- How is my confidential information stored?

 All confidential information shared with GSCWM is used for the sole purpose of determining eligibility for camp financial assistance and is stored securely at our leadership centers.

# • If I am not approved for the full amount I requested, how do I pay the remaining balance?

Once you receive your award determination, you will be provided the option to accept or deny your award. If you choose to accept your award determination, you will need to log in to your Camp Doc account and make payment on the remaining balance prior to your camper attending their camp session.

# • If I am a legal guardian and not the parent of the child, do I still need to provide proof of income?

• Yes, when determining eligibility for camp financial assistance, we have to consider the total household income of those providing guardianship.

## • How will I be notified of approval and accept my aid?

Within four weeks of submitting your camp financial assistance application you will receive an email from a council staff member with your award determination. That email will require that you respond with your acceptance or denial of your camp financial assistance award by the date provided. Once you accept your award determination, your financial assistance award will be reflected in your Camp Doc account.

## • Where do I submit my completed application?

- completed applications can be uploaded to your Camp Doc account. The second option is to securely email your forms to <a href="mailto:campforms@gscwm.org">campforms@gscwm.org</a> using this secure email <a href="mailto:link">link</a>.
- Please submit your completed Camp Financial Assistance application within two weeks of your initial request, in order to guarantee your child's spot in the chosen camp session.

# • Can I submit an application for an additional week of camp in the event that there is remaining aid available?

Yes, you can request additional weeks on your financial assistance application however we will not be able to determine if we are able to provide additional weeks of aid until closer to the beginning of the camp season. You can also send an email to <a href="mailto:campforms@gscwm.org">campforms@gscwm.org</a> inquiring about additional camp financial assistance available.