

## Senior Managers

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### Deborah Mansfield, Director of Business Operations



Deborah joined GSCWM in 2010, as office manager in Leeds, before it moved to its current location in Holyoke. In her formative years, Deborah was a Girl Scout in North Adams, and then a Troop Leader. Deborah studied Social Anthropology, as well as many accounting & business courses and earned her degree in computer science.

Deborah has volunteered in various ways over the years; at a food co-op, as a member of the auxiliary fire department, and creator of a food share community program. Over her career, she has held

various management positions; developed through extensive experience as an operations manager, office manager, administrative assistant and office administrator.

Growing within the GSCWM organization she has learned the shop functions, site rentals, team building, and has been instrumental in developing the Information and Referral (I&R) department. Deborah aids in resolving challenges with innovative solutions, systems and process improvements proven to increase efficiency, customer satisfaction and the bottom line. She emphasizes strong communication, managerial, customer service and organizational skills.

Building girls of  
courage, confidence,  
and character,  
who make the world  
a better place.