

### Suzanne Smiley, COO



**Suzanne has served as the Chief Operating Officer for the Girl Scouts of Central and Western Massachusetts (GSCWM) since the council was formed in January, 2008. For 19 years, she served as the CEO of the Girl Scouts of Western Massachusetts and, prior to that, for seven years as Executive Director and one year in an entry level position for the Girl Scouts of the Sierra Nevada based in Reno, NV.**

**Ms. Smiley was a Certified Girl Scout Executive Director/CEO, earned a Certificate in Nonprofit Management from the Mandel Center for Nonprofit Organizations at Case Western Reserve University, and completed an 11 day executive seminar in nonprofit management through the Harvard School of Business. In addition, she completed the Harvard Law School Program on Negotiation and numerous other short courses on fundraising, human resources management, and organizational change.**

**Suzanne has volunteered in many capacities, including serving as chapter president of Business Networking International, board member and secretary for the Employer's Association of Western Massachusetts, board member for the Human Services Forum, and various officer positions with the Association of Fundraising Professionals. In addition Suzanne was the Town of Gill Planning Board Chair for 17 years and Zoning Board of Appeals Chair from 2006 to the present. She is currently a Music Minister and is a former religious education instructor at St. Patrick's Church in Northfield, MA.**

**Building girls of  
courage, confidence,  
and character,  
who make the world  
a better place.**